

Leadership. Culture. Character. Performance.





Giving and Receiving Feedback as Fuel for Growth

## We Give Winning Feedback

by offering feedback that is

- specific, honest, and direct,
- solution-focused,
- and goal-oriented,

## and that delivers

- the right substance,
- in the right moment, and
- in the right style—without blame, insult, or disrespect.



## We Receive Winning Feedback

## by being

- open-minded,
- solution-focused,
- and growth-oriented,

and receiving feedback without

- embarrassment, frustration, or anger—
- arguing, complaining, or blaming others/ circumstances.

NOTES